



HERSCHEL
the future of heating – today

CUSTOMER SURVEY SHEET

Client Name		Last Name	
Company Name			
Office Number		Mobile	
Company Address			
Post Code		Post Code	

Property Details

Please complete and provide the following information where possible:

1. PHOTOS OF THE AREAS TO HEAT
2. Scale plans (Autocad / DWG files) also please confirm dimensions below
3. Full height of rooms to flat ceiling, or to eaves and apex
4. Indicate below if area being heated is a part of a bigger space

Note - Separate sheet below for additional measurements

Areas to heat									
Room Name / Area		Width (M)	Length (M)	Height (M)	No. of external walls	Amount of glass m2	Orientation South Facing or other	Floor Level (Ground, top floor, single storey)	Target Temp

Insulation

Property Type		Property		Min Ambient Temp	
Construction type	Brick	Timber	Stone	Metal	Other
Floor Type / Insulation Thickness (concrete, timber?)					
Roof Type / Insulation Thickness (concrete, timber?)					
Wall Construction thickness (mm)	Solid	Cavity Unfilled	Cavity Filled	Timber Framing	Insulation/ Wall Filling
Glazing type	Triple	Low E-Glass	Double	Single	
Glazing frame type	Wood	UPVC	Metal		
U Value (If known)	Wall	Floor	Roof	Windows	
Improvements being done to existing building?	Yes	No	If yes provide details		
Photos Sent?	Yes	No	Plans Sent?	Yes	No

Current heating and energy consumption

Problems with existing heating?	
Is Herschel a whole solution or to work with existing heating?	

Infrared Install

Target Temperature		Wall or ceiling mount?	
Airflow level (e.g. Open doors, warehouse shutters, vents)			
Is there anything unusual or restrictive about the space?			
Any additional comments which will provide Herschel accurate details in their assessment of your property			

[illegible]

DEALER PLEASE CONFIRM THE FOLLOWING CONDITIONS WITH THE CLIENT BEFORE SENDING THIS FORM:

The information request above is to enable Herschel Infrared to carry out a desk-top assessment of the estimated heating required. If the Company is asked for advice as to the suitability of any product such advice will be given to the best of the Company's or its officers' ability and in good faith but such advice is only given on the express condition that the Company is exempt from liability for failure in performance resulting directly or indirectly from such advice. (For full details, please refer to or request Herschel Infrared's full Terms and Conditions of Sale) If an on site survey is carried out, Herschel Infrared will not be carrying out an intrusive site survey and will rely on a visual inspection only as well as the information (including but not limited to any plans, drawings, M&E specifications, Health and Safety information, Asbestos or other survey information) provided by the client which will be assumed to be correct. Herschel Infrared and its employees are not trained electricians and all clients are advised to take specialist electrical advice to assess the suitability of any proposed order and installation. In completing this document the client agrees to the terms of this survey form.

COMPLETING AND SENDING THIS FORM CONFIRMS ACCEPTANCE OF THESE TERMS AND CONDITIONS

**IF COMPLETING THIS FORM ON
PAPER PLEASE HAVE THE
CUSTOMER SIGN HERE**

Name Date

Signature _____

Job Title - (If applicable) _____

**IF COMPLETING THIS FORM
ELECTRONICALLY, SUBMITTING
THE FORM CONSTITUTES AND
CONFIRMS CUSTOMER
ACCEPTANCE OF THE ABOVE
CONDITIONS**